



SPLIT-DALMATIA POLICE ADMINISTRATION

We call it Heaven on earth, however even in Croatia, tourists occasionally run into problems. The most common such problems are the loss or theft of personal documents, theft of various articles on the beaches, in cars or accommodation facilities and traffic accidents. Below is some advice on how to avoid these unpleasant experiences and how to properly react if something happens to you

What if I lose my personal documents?

- in the event you lose your personal documents necessary to cross the state border of the Republic of Croatia, this loss must be reported to both the closest police station and your diplomatic-consular office which will issue you a replacement document

How to discourage unwanted guests?

- always keep your valuables in the hotel safe
- if your accommodation facility does not offer a safe, never leave valuables in a visible place
- never keep all your valuables in one place
- always keep your documents and credit cards separate from money and other valuables
- before leaving your hotel room, be sure to check that you have properly closed the door and easily accessible windows

Think first – enjoy your evening out!

- never carry large sums of money with you when heading out, take only enough money for that outing
- never carry your documents and money in the same pocket
- in night clubs, it is advisable to pay for your order in advance to avoid an unreasonably large bill from spoiling your mood
- always exchange your money in a bank branch, post office or other financial institution. The difference in the currency exchange rate between illegal money changers and banks is so small that it is not worth the risk
- never carry your mobile telephone on a rope around your neck, it is safer in your pocket
- where possible, always carry your wallet in your front pocket or in a belt bag
- when paying, always use small denomination bills. Before heading out, supply yourself with small denomination bills
- never carry large sums of money or other valuables to the beach. Never leave your personal effects unattended while in the sea. Digital cameras, camera and other items are a favourite target for thieves on beaches

How to prevent car theft?

- try to always park your car in a secure parking lot
- never leave valuables in a visible place inside a parked car if your vehicle is not equipped with an alarm device. Try to always park it in a visible location which is well lighted and in a high traffic area

Traffic – take it easy, you're on vacation!

- do not drive under the influence of alcohol, because it is dangerous and against the law
- while driving, the driver is only permitted to use a mobile telephone with a *hands free* device
- while driving switch your lights ON
- seat belts are mandatory for the driver and all passengers (in vehicles where seat belts are present in passenger seats)
- helmets are mandatory for both the driver and passenger on motorcycles and mopeds
- try to avoid heading into the centre of tourist destinations by car. Better to park outside the city centre; a pleasant walk will only do you good on your vacation
- in the event your vehicle is illegally parked, the police is authorized to remove your vehicle, and all expenses are the responsibility of the driver

What if something happens?

- in the event of a traffic accident, inform the police as soon as possible by calling 192. In the event that there are no one has been injured or killed, the vehicle must be moved to the side of the road to permit normal traffic flow.
- for roadside assistance, just call 1987
- for all other needs, in any part of Croatia, just call 192, the universal number for the police

ADDRESS OF YOUR DIPLOMATIC-CONSULAR OFFICE

Embassy of the Republic of Ireland - Miramarska 23/III, 10000 Zagreb

Tel.: + 385 1 62 78 920; Fax: + 385 1 38 77 221

Embassy of Canada - Prilaz Gjura Deželića 4, 10000 Zagreb

Tel.: + 385 1 48 81 200; Fax: + 385 1 48 81 230

Embassy of the UK - I. Lučića 4, 10000 Zagreb

Tel.: + 385 1 60 09 100, 60 09 122; Fax: + 385 1 60 09 111, 60 09 298

Consulate of the UK - Obala HNP 10/III, 21000 Split

Tel.: + 385 21 346 007; Fax: + 385 21 362 905

Embassy of the United States of America - Thomasa Jeffersona 2, 10010 Zagreb

Tel.: + 385 1 66 12 200; Fax: + 385 1 66 12 371



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